## Our commitment to the safety of children and young people



## Here at Relationships Australia Victoria, the safety and wellbeing of children and young people is a priority.

We are committed to providing safe spaces which are child and young peoplefriendly. We do not tolerate any forms of harm, violence or abuse against children, young people, other clients or our staff members.

We have policies and procedures to help keep children and young people safe. We also provide training for all our staff so that they can support you in ways which are safe and meet your needs.

## What to expect from us when you visit or use our services

- We'll focus on your safety and wellbeing.
- We'll provide a friendly, welcoming, and accessible environment.
- We'll provide safety for clients from diverse backgrounds and always treat you with dignity.
- We'll acknowledge and respect who you are; including your age, gender identity, sexual orientation, ethnicity, culture, religious beliefs, ability and family background.
- We'll provide services which are safe and appropriate for your cultural background and values.
- We'll recognise and respect the unique cultures, histories and experiences of Aboriginal and Torres Strait Islander children and young people.
- We'll listen to what you have to say and value your opinions.
- We'll involve you in decisions that affect your life.